ORIGINAL

N.H.P.U.C. Case No. DW 10-090

Exhibit No. #1

Witness Bonal VD Hartly RE:

DO NOT REMOVE FROM FILE

STATE OF NEW HAMPSHIRE BEFORE THE PUBLIC UTILITIES COMMISSION

PITTSFIELD AQUEDUCT COMPANY, INC.

DOCKET NO. DW 10-090

PETITION FOR TEMPORARY RATES

Pittsfield Aqueduct Company, Inc. ("PAC" or the "Company"), pursuant to RSA 378:27, petitions the New Hampshire Public Utilities Commission (the "Commission"), to fix, determine and prescribe, effective with service rendered on or after June 6, 2010, or the date on which customers are notified, whichever is sooner, reasonable temporary rates pending the Commission's final decision on the Company's request for permanent rate relief in this docket. In support thereof, the Company states as follows:

- On April 6, 2010, in accordance with Puc Rule 1604.05, the Company filed a Notice of Intent to file Rate Schedules with the Commission and the New Hampshire Attorney General.
- 2. Contemporaneous with this Petition for Temporary Rates, the Company is filing revised tariff pages to Tariff NHPUC No. 5– Water, proposing an increase in the Company's permanent rates. The Company is proposing a permanent rate increase of 19.98% which will generate an additional amount of \$121,328 in annual operating revenues. The proposed rates are based on a December 31, 2009 test year. The Company is also proposing a step increase based on capital improvements that will have been used and useful by December 2010. Specifically, the Company is proposing a 5.31% step increase which will generate an additional \$32,230 in annual revenue.

- Rates, the Company is requesting that the Commission grant it an increase in annual operating revenue of \$115,355 on a temporary basis, which represents an overall increase of 19% and an effective increase of 16.79% for general metered customers. The Company has calculated its revenue deficiency for purpose of temporary rates based on the Company's actual performance during the test year with no pro forma adjustments, and is based on its books and records on file with the Commission. The Company requests that the temporary rates take effect on June 6, 2010 on a service rendered basis or the date customers are first noticed, whichever is earlier.
- 4. The Company is seeking a rate increase on a temporary basis because its rate of return has eroded significantly from its allowed return. In DW 08-052, the Company was granted a rate increase which was predicated on an 8.07% rate of return (*see* Order 25,051). As set forth in Ms. Hartley's testimony in Support of Temporary Rates, as of December 31, 2009, the Company's overall rate of return was 4.12% or 395 basis points below the last allowed return. The Company's rate of return during the test year was substantially below its allowed rate of return due to significant increases in its property tax, insurance and payroll, as well as a decline in water usage, which has translated to reduced revenues. In addition, the Company has expended approximately \$82,000 in capital improvements since its last test year, December 31, 2007.
- 5. Unless temporary and, ultimately, permanent rate relief is granted, the Company will not earn a reasonable rate of return on the cost of its property used and useful in the public service. The continuation of current rates will result in the confiscation of the Company's property.

6. The reports on file with the Commission and supporting documentation filed in connection with the Company's permanent rate request and with this Petition demonstrate that the Company is earning substantially below its allowed rate of return. The Company therefore requests that the Commission order a temporary rate increase, as described above. Based on Ms. Hartley's testimony, temporary rates as proposed are just and reasonable, and therefore should be granted.

WHEREFORE, the Company respectfully requests that the Commission:

A. Grant this Petition for Temporary Rates, allowing the Company an increase in the amount of \$115,355 in annual operating revenue and to be effective on June 6, 2010 on a service rendered basis, or the date on which customers are notified, whichever is sooner;

B. Order such temporary rates to remain in effect until a determination of the Company's request for a permanent rate increase; and

C. Grant such other relief as is just and equitable.

Respectfully submitted,

PITTSFIELD AQUEDUCT COMPANY, INC.

By Its Attorneys

MCLANE, GRAF, RAULERSON & MIDDLETON, P.A.

Dated: May 6, 2010

Sarah B. Knowlton, Esq.

100 Market Street, P.O. Box 459

Portsmouth, NH 03802

(603) 334-6928

email: sarah.knowlton@mclane.com

Certificate of Service

I hereby certify that a copy of this Petition for Temporary Rates has been hand delivered to Meredith Hatfield, Esq. this 6th day of May, 2010.

Sarah B. Knowlton

STATE OF NEW HAMPSHIRE BEFORE THE PUBLIC UTILITIES COMMISSION

Re: Pittsfield Aqueduct Company, Inc. - Rate Case

DW 10-090

DIRECT PREFILED TESTIMONY OF BONALYN J. HARTLEY In Support of Temporary Rates

May 6, 2010

Professional and Educational Background

2	Q.	Please s	state your	name and	d position	with	Pittsfield	Aqueduct
					1		-	

- 3 Company, Inc. (the "Company").
- 4 A. My name is Bonalyn J. Hartley and I am employed as the, Vice President
- of Administration and Regulatory Affairs of the Company.
- 6 Q. Ms. Hartley, please state your professional and education
- 7 background.

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- 8 A. Prior to my current position, I had served in various capacities including
- 9 Vice President-Controller, Manager of Systems and Administration and
- 10 Office Manager. I have been with Pennichuck Water Works, Inc., a
- related entity, since 1979. In 1989, I attended the Annual Utility Rate
- Seminar sponsored by the National Association of Regulatory
- 13 Commissioners and the University of Utah. I am a graduate of Rivier
- 14 College with a B.S. in Business Management. In addition, I am a Director
- of the New England Chapter of the National Association of Water
- 16 Companies and serve on the Finance Committee of Home Health and
- Hospice, Nashua, NH. I have testified before this Commission on behalf
- of many rate cases and regulatory matters for the Company.
- 19 Q. Ms. Hartley, what are your duties as Vice President of Administration
- 20 and Regulatory Affairs for the Company?
- 21 A. As Vice President of Administration and Regulatory Affairs, I am primarily
- responsible for the management of administrative services for the
- Company including regulatory affairs, information technology, human

resource functions and customer service. I also serve as a liaison to the accounting department particularly in the area of government and regulatory matters, system acquisitions and information technology.

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5 Q. What is the purpose of your testimony?

- This testimony has been prepared to support the Company's request for a temporary rate increase of 19%, or an annual increase in revenues of \$115,355, based on proforma revenues of \$607,133, for the Pittsfield water system. My testimony regarding temporary rates will demonstrate that the Company's overall return is dramatically less than its last found authorized return on investment in DW 08-052.
- 12 Q. Why is the Company seeking temporary rates?
- 13 A. The Company is seeking a temporary rate increase in order to earn a

 14 reasonable return on the cost of the Company's property used and useful

 15 in the public service less accrued depreciation, as shown by the reports of

 16 the Company that have been filed with the Commission.

Analysis of Current Returns

- 18 Q. Ms. Hartley, would you please recap the present returns authorized
 19 by this Commission.
- 20 A. Yes. The Company is authorized to earn a return of 8.07% (see Order
 21 No. 25,051 dated December 11, 2009) but earned 4.12% or 395 basis
 22 points below its last found allowed return in the test year ending
 23 December 31, 2009. The pro forma test year reflects a 3.86% overall rate

1		of return demonstrating a decline of 374 basis points with a 7.60% rate of
2		return. At the end of February 2010, the Company's actual rate of return
3		further deteriorated to 2.95%
4	Q.	Please describe the changes to the Company's plant in service and
5		its earned return since its last rate case.
6	A.	The Company's plant in service as of December 31, 2007 increased by
7		\$82,000 to approximately \$3.8 million at the end of 2009. As part of this
8		filing, the Company is also proposing a step increase for mandated capital
9		improvements of \$183,000 for the Berry Pond Dam that will be completed
10		by December 2010.
11	Q.	Would you please explain Schedule A, Temporary Rates, entitled
12		"Pittsfield Aqueduct Company, Inc.", Computation of Revenue
13	,	Deficiency?
14	A.	Yes. Schedule A, Temporary Rates, which is attached to this temporary
15		rate testimony, was prepared to illustrate the Company's revenue
16		deficiency for the twelve months ended December 31, 2009,
17		which is the test year used in this docket. The calculation is based on
18		the following:
19		 actual thirteen month rate base of \$1,747,989
20		current overall rate of return of 8.07%; and
21		 actual net operating income of \$72,033
22		As shown on Schedule A, Temporary Rates, the revenue deficiency for
23		the twelve months ended December 31, 2009 was \$114,307 utilizing the

Company's 8.07% current overall rate of return. Based on that calculation alone, the Company would be entitled to an increase in rates on a temporary basis at a level that is 19.03% above its current level. This revenue deficiency calculation is strictly based on the Company's actual performance during the test year and includes no pro forma adjustments. Based on a pro forma test year, the Company would be entitled to a proposed 7.60% overall rate of return resulting in a revenue deficiency of \$121,328 and a proposed revenue increase of 19.98%.

9 Q. Ms. Hartley, please explain the principal reasons for the decline in
 the Company's overall rate of return.

Α.

The deterioration in the Company's overall rate of return is primarily due to a short-fall in water revenue due to a 12% decline in water usage since the Company's last filing in 2007. Operating expenses have increased by approximately \$59,000 over the December 2007 pro forma operating expense level due to increases in union payroll and related payroll benefits. Most notable are significant increases in property taxes dictated by the State of New Hampshire and the Town of Pittsfield which have increased by 116% or by approximately \$44,000 since the Company's last filing. In addition, there has been a significant increase of approximately \$40,000 for liability insurance assigned to two dams located in the Pittsfield water system.

Q. Ms. Hartley would you please explain Section 7, Schedule 3, entitled

1		"Pittsfield Aqueduct Company, Inc., Rate Base, For the Twelve
2		Months ended December 31, 2009?"
3	A.	The overall purpose of this schedule is to show the "test year 13 month
4		average" as compared to the "year end rate base" with pro forma
5		adjustments for the computation of rate base.
6	Q.	Ms. Hartley, were all of these capital expenditures included in this
7		schedule used and useful by December 31, 2009?
8	A.	Yes.
9	Q.	Ms. Hartley, are you recommending a temporary rate increase for all
10		classes of customers?
11	A.	Yes. The Company is recommending that it collect the revenues from
12		each customer class in accordance with the recommendations for each
13		Customer Class as detailed in Section 9, Schedule P15 Temp Page 3 of 3
14		of the Cost of Service Study prepared by AUS Consultants, Inc. and
15		submitted with this case. This will result in the Company collecting 75% of
16		its required revenues from general metered water service (GWS), 3.35%
17		from Private Fire Revenue and 21.65% from Municipal Fire Revenues.
18		The above allocation will result in an average annual residential bill for a
19		single family home of approximately \$688 based on average usage of 71
20		one hundred cu. ft. This will represent an increase of \$9.77 per month for
21		residential customers over current rates.
22	Q.	Ms. Hartley, what steps will the Company take to notify customers of
23		its request for a rate increase?

In accordance with Puc 1203.02(c) and (d), the Company will be notifying its customers regarding its rate case filing within thirty days of the

Company's initial filing. The Company has provided a form of notice as Exhibit BH 1 to this testimony which, upon approval by the Commission's Consumer Affairs Division, it proposes to include in mailings to customers as part of its regular cycle billing.

Conclusion

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Q. What level of temporary rates is the Company requesting and why?

The Company is requesting a level of temporary rates that is 19% higher than its current rates. As described above, this request is premised on a serious erosion of the Company's current ROI to 4.12% or 395 basis points lower than its currently allowed ROI at the overall rate of return of 8.07% for the test year ending December 31, 2009. The pro forma test vear reflects the Company earning an overall rate of return of 3.86% or 374 basis points lower that the pro forma rate of return of 7.60%. The Company cannot continue to incur this magnitude of revenue loss going forward and, accordingly, it seeks approval of this temporary rate request. This increase will permit the Company to begin to earn a more reasonable return on its rate base investments and to recover increased operating expenses incurred during the test year. Furthermore, by approving temporary rates at the level requested, the need for a significant surcharge at the conclusion of the permanent rate case will also be greatly reduced.

- 1 Q. Ms. Hartley, when is the Company requesting that temporary rates
- 2 become effective?
- 3 A. The Company is requesting that temporary rates become effective for
- 4 service rendered as of June 6, 2010 or at the time customers are notified
- of the pending increase, whichever is sooner.
- 6 Q. Does this conclude your testimony on temporary rates?
- 7 A. Yes it does.

Notice of Pre-Hearing Conference Petition for Increase in Rates

PITTSFIELD AQUEDUCT CO., INC.

XXXX XX, 2010 10:00 a.m.

Pittsfield Aqueduct Co., Inc. (PAC) has petitioned the New Hampshire Public Utilities Commission (Commission) for approval of an increase to its rates. PAC has asked for a temporary increase of 19% and an overall permanent increase of 25.29% which the company proposes implementing in two phases. PAC's request for this increase is based on significant increases in its capital and operating costs as well as investment in its treatment systems to ensure continued compliance with the Safe Drinking Water Act. The increase would apply to all customers. The increase for PAC residential general metered customers will be as follows:

Average 71ccf	Residential An Meter Charge 5/8"		Total Annual
Current Rates	\$224.04	\$347.16	\$571.20
Proposed Temporary Rate Proposed Permanent Rate	\$344.88 \$362.88	\$343.56 \$362.04	\$688.44 \$724.92

The Commission has scheduled a Pre-Hearing Conference to be held at the Commission's Offices in Concord on xxxx xx, 2010 at 10:00 a.m. At the Pre-Hearing Conference, the Commission will hear preliminary statements from PAC and other parties, and will consider requests for formal intervener status. The Commission will also take up the question of the schedule to govern the remainder of the case.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on the company's request. Those unable to attend the hearing may submit written comments by writing to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878

For More Information Call: (603) 882-5191 or 1-800-553-5191

PITTSFIELD AQUEDUCT COMPANY, INC. COMPUTATION OF REVENUE DEFICIENCY For The Twelve Months Ended December 31, 2009

Schedule A Temporary

	Т	EST YEAR	PRO FORMA	 PRO FORMA TEST YEAR	TE	MPORARY (2)
Consolidated Rate Base (Sch 3)	\$	1,747,989	\$ 214,049	\$ 1,962,038		
RATE of Return (1)		8.07%		7.60%		
Income Required	\$	141,063		\$ 149,023		
Adjusted Net Operating Income (Sch 1)	\$	72,033	\$ 3,720	\$ 75,753		
Deficiency	\$	69,030		\$ 73,270		
Tax Factor		60.39%		60.39%		
Revenue Deficiency	\$	114,307		\$ 121,328	\$	115,355
Water Revenues	\$	600,603	\$ 6,531	\$ 607,133		
Proposed Revenue Inc		19.03%		19.98%		19.00%
New Revenue Levels					\$	722,489
Actual Rate of Return		4.12%		3.86%		

Notes:

⁽¹⁾ Test Year reflects last authorized rate of return from Order 25,051 (DW 08-052).

⁽²⁾ Temporary proposed rate increase is based on the % test year revenue deficiency rounded.

Pittsfield Aqueduct Company, Inc. Report of Proposed Rate Changes For the Twelve Months Ended December 31, 2009

Pro Forma Schedule 9 **Temporary**

DOCKET NO: TARIFF NO.:	DW 10-090 5	or PAGE NOS.	38-40	and 44	_	E FILED: . DATE:	 5/6/2010 6/6/2010	
	Effect of	_ Average			-		Proposed Ch	<u>ange</u>
Rate or Class	Proposed	Number of			_			
of Service	<u>Change</u>	<u>Customers</u>	Pre	sent Rates	Pro	posed Rates	<u>Amount</u>	<u>%</u>
G-M	Increase	636	\$	463,908	\$	541,802	\$ 77,894	16.79%
Private FP	Increase	11	\$	21,930	\$	24,203	\$ 2,273	10.37%
FP - Hydrants	Increase	1	\$	121,295	\$	156,417	\$ 35,122	28.96%
TOTALS		648	\$	607,133	\$	722,422	 \$115,289	18.99%

Note:

The Proposed rates and the amount of the increase is based on the Cost of Service Study. In the Study, a slight difference is noted in the allocation of the proposed revenue vs. the revenue requirement reflected in the rate filing schedules.

Signed by:	
	Bonalyn J. Hartley
Title:	Vice President - Administration

PITTSFIELD AQUEDUCT COMPANY, INC.

Superseding Seventh Revised

Page 38

Page 38

RATE SCHEDULE GENERAL SERVICE - METERED SCHEDULE G-M PROPOSED TEMPORARY INCREASE

Availability:

The rate is available for metered water service in the franchised area subject to the terms and conditions of this tariff.

Character of Service:

Service shall consists of the production, treatment, and distribution of water for all residential, commercial and industrial requirements of customers whose premises abut any public street, road or way in which the Company has mains; provided, however, that such service shall only be rendered pursuant to the Terms and Conditions prescribed in other sections of this Tariff and the Rules of New Hampshire Public Utilities Commission for Water Service.

Rate:

A minimum customer charge shall be made for each customer whom service is rendered under this tariff, based on the meter size shown below:

		Р	roposed	
Current				
<u>Ka</u>	<u>te</u>	<u> 11</u>	<u>icrease</u>	
\$ 1	8.67	\$	28.74	(I)
2	6.56	\$	40.89	(I)
4	0.10	\$	61.74	(1)
7	2.37	\$	111.42	(I)
11	1.95	\$	172.36	(1)
20	7.99	\$	320.22	(i)
34	0.84	\$	524.75	(1)
67	9.86	\$	1,046.71	(1)
		\$	1,740.89	(1)
	Rai \$ 1 2 4 7 11 20 34 67	<u>Rate</u>	Current Rate Te Interpretation \$ 18.67 \$ 26.56 \$ 40.10 \$ 72.37 \$ 11.95 \$ 207.99 \$ 340.84 \$ 679.86	Rate Increase \$ 18.67 \$ 28.74 26.56 \$ 40.89 40.10 \$ 61.74 72.37 \$ 111.42 111.95 \$ 172.36 207.99 \$ 320.22 340.84 \$ 524.75 679.86 \$ 1,046.71

Volumetric:

In addition to the standard customer charge, the monthly volumetric charge based on usage will be as follows:

Volumetric Charge: \$ 4.88 per 100 cu. Ft.

Proposed Temporary Increase \$ 4.83 per 100 cu. Ft. (I)

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

Issued:		Issued by
		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration

Proposed Eight Revised

Superseding Seventh Revised Pag

PITTSFIELD AQUEDUCT COMPANY, INC.

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Page 39

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Page 39

RATE SCHEDULE MUNICIPAL FIRE PROTECTION SERVICE SCHEDULE FP-M PROPOSED TEMPORARY INCREASE

Ava	i	la	h	il	ih	,.
rva	1	ıa	N	ŧ	11.	

This rate is applicable to municipal fire protection in the Town of Pittsfield.

Character of Service:

The Company will make every effort to maintain normal pressures at all times on the distribution system, but shall not be held liable for the failure of either the supply or distribution division of its system to adequately furnish its normal quantity of water when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or the waste or unlawful use of water.

Rate:

The charge shall be made up of two parts as follows:

1) Hydrant charge

For each hydrant connected to the distribution system

Proposed Current Temporary Rate Increase

\$ 66.63 per month \$ 85.92 per month (I)

2) Inch-Foot Charge

The number of "inch-foot" units in the distribution system is to be obtained by multiplying the number of linear feet of pipe of each diameter (4" and larger) by the diameter in inches. The total number of "inch-foot" units in the distribution system will be determined as of January 1st each year, and will be the base for computing the "inch-foot" charge for the entire year with one-fourth to be billed each quarter or one-twelfth to be billed each month.

Charge for each "inch-foot" unit to be

 Proposed

 Current
 Temporary

 Rate
 Increase

 0.18106
 Proposed

\$ 0.14040 per year \$ 0.18106 per year

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

Issued:		Issued by
-		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration

PITTSFIELD AQUEDUCT COMPANY, INC.

Superseding Seventh Revised

Page 40

RATE SCHEDULE PRIVATE FIRE PROTECTION SERVICE SCHEDULE FP-P PROPOSED TEMPORARY INCREASE

Availability:

This schedule is applicable to fire protection in the Town of Pittsfield other than municipal such as private hydrants, fire hose outlets and sprinkler systems, connected to the Company's distribution system.

Character of Service:

The Company will make every effort to maintain normal pressures at all times on the distribution system, but shall not be held liable for the failure of either the supply or distribution division of its system to adequately furnish its normal quantity of water when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or the waste or unlawful use of water.

Rate:

The charge shall be determined by the size fo the pipe entering the property as follows:

	Current <u>Rate</u>	Proposed Temporary <u>Increase</u>
4" or smaller connection	\$ 53.63	\$ 61.26 (I)
6" connection 8" or larger connection	153.91 326.87	\$ 175.81 (I) \$ 373.38 (I)

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

Issued:		Issued by
		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration

NHPUC NO. 5 WATER

Proposed Second Revised

Page 44

PITTSFIELD AQUEDUCT COMPANY, INC.

Superseding First Revised

Page 44

RATE SCHEDULE GENERAL SERVICE - NON-METERED TOWN OF PITTSFIELD PROPOSED TEMPORARY INCREASE

Pittsfield Aqueduct Company, Inc. (PAC) will charge current unmetered customers a month rate as specified below based on the average single family residential usage as specified below until such time as meters are installed.

Commercial, Industrial and Private Fire Protection customers will be charged an average rate as calculated for a similar customer in PAC.

PAC will make every effort to install meters in a timely manner and in no such case should these rates remain in force for more than a twelve month period.

	Current <u>Rate</u>		Proposed Temporary <u>Increase</u>		
5/8 inch Meter Charge	\$	18.67	\$	28.74	-
Volumetric Charge Average Single Family Residential Usage	\$ \$	4.88 7.3 CCF 35.62	\$ 	4.83 5.93 28.64	CCF
Total Monthly Charge	\$	54.29	\$	57.38	· . (I)
Annually ₌	\$	651.48	\$	688.56	:

issued:		Issued by
		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration